Sample report — names removed.

Viabe Pulse

Your shop

Bengaluru
Checked on 2 Oct 2026.

We checked you as a laundry or dry cleaner.

5 Good · 3 Needs work · 1 Problem · 1 Could not check

Your score card

The answer comes first.

✓ Good

Can people find you on Google Maps?

Maps showed you from all 4 sides at each distance we checked.

From your own door you were 1st.

More in part 5.

✓ Good

Do you show up when people search on Google?

We ran 3 searches as a customer standing near your place. The top map results showed you for all 3 searches.

More in part 6.

✕ Problem

Do ChatGPT and other AI apps name your place?

ChatGPT, Gemini and Claude did not name you.

0 times out of 9 answers.

Fix: steps 1 and 2 · More in part 7.

✓ Good

Are you listed where customers look?

You are on Google Maps and JustDial.

We could not check Instagram, Facebook, X and LinkedIn.

More in part 1.

▲ Needs work

Does your place have a website?

We could not find a website for your place.

Your Google listing shows no website.

Fix: step 2 · More in part 3.

✓ Good

How is your rating?

Your rating is 4.9 stars.

No place near you is higher.

More in part 2.

✓ Good

How many reviews do you have?

You have about 500 reviews.

Only 1 of the 5 places near you has more.

More in part 2.

▲ Needs work

What do your customers say?

0 of about 30 reviews from the last 90 days have a reply.

People praise this most: ‘service’.

Fix: step 1 · More in part 8.

▲ Needs work

Does your Google listing show enough?

Your listing shows no website link.

5 of the 5 places near you link theirs.

Fix: step 2 · More in part 4.

? Could not check

Are the places near you doing anything new?

We could not check offers at the places near you.

More in part 9.

Do this first

1. Reply to all about 30 reviews from the last 90 days. Start with the one that gave 1 to 3 stars.
2. Do you have a website? Add it to your Google listing. If you do not, make a simple one-page site. Put your address, hours and phone number on it.

What to watch

- ‘Nearby business B’ is open longer than you on every day.
- ‘Nearby business C’ is open longer than you on every day.

The last part is called About this report. You can skip it.

PART 1

✓ Good

Are you listed where customers look?

You are on Google Maps and JustDial.

We could not check Instagram, Facebook, X and LinkedIn.

You may still be on them.

Your address is the same on both places we checked.

Your Google listing

You are listed.

Your listing has 10 or more photos.

Your listing shows the phone number [phone removed].

Open on Google Maps

JustDial

You are listed.

The address is the same as on Google.

We could not read JustDial's phone.

Open the page

Instagram

We could not check.

We could not tell which profile is yours.

Facebook

We could not check.

We could not tell which profile is yours.

PART 2

✓ Good

How do you compare with places near you?

Your rating is 4.9 stars. No place near you is higher.

You have about 500 reviews. Only 1 of the 5 places near you has more.

We compared you with 5 places near you. The farthest is 600 m away.

Places by rating

No place we compared is rated higher than you.

Place	Rating	Reviews
You	4.9	About 500
Nearby business C	4.7	About 400
Nearby business B	4.6	About 700
Nearby business A	4.1	About 40
Nearby business D	3.8	About 300
Nearby business E	3.7	About 300

Side by side

Place	Rating	Reviews
You	4.9	About 500
Nearby business A	4.1	About 40
Nearby business B	4.6	About 700
Nearby business C	4.7	About 400

Place	Rating	Reviews
Nearby business D	3.8	About 300
Nearby business E	3.7	About 300

The words in brackets are Google's name for each kind of place.

Opening hours

4 of the 5 places close later than you on some days: ‘Nearby business A’; ‘Nearby business D’; ‘Nearby business B’; ‘Nearby business C’.

4 of the 5 places open earlier than you on some days: ‘Nearby business A’; ‘Nearby business E’; ‘Nearby business B’; ‘Nearby business C’.

‘Nearby business A’ is open longer than you on Monday, Tuesday, Wednesday, Thursday, Friday and Saturday.

‘Nearby business D’ closes later than you on Monday, Tuesday, Thursday, Friday, Saturday and Sunday.

‘Nearby business B’ is open longer than you on every day.

‘Nearby business C’ is open longer than you on every day.

‘Nearby business E’ opens earlier than you on Monday, Tuesday, Wednesday, Thursday, Friday and Saturday.

PART 3

▲ Needs work

Does your place have a website?

We could not find a website for your place.

If you have a website, add it to your Google listing. If you do not, put up a simple one-page site. Show your address, hours and phone. Step 2 (website) is under ‘Do this first’.

Your Google listing shows no website.

PART 4

▲ Needs work

Does your Google listing show enough?

Your listing shows no website link.

If you have a website, add it to your Google listing. Step 2 (website) is under ‘Do this first’.

5 of the 5 places near you link theirs.

You and all 5 places near you show:

a phone number, photos.

PART 5

✓ Good

Can people find you on Google Maps?

Maps showed you from all 4 sides at each distance we checked.

From your own door you were 1st.

We searched for ‘laundry’ from 13 points around your place.

One was your own door. The rest were north, south, east and west. We did this at 500 m, 1 km and 2 km.

- **At 500 m:** Maps showed you from all 4 sides.
- **At 1 km:** Maps showed you from all 4 sides.
- **At 2 km:** Maps showed you from all 4 sides.

Who else Maps showed

- **At 500 m:** 15 places. ‘Nearby business B’, ‘Nearby business C’ and ‘Nearby business D’, from all 4 sides. 12 more places.
- **At 1 km:** 14 places. ‘Nearby business B’, ‘Nearby business C’ and ‘Nearby business D’, from all 4 sides. many more places.
- **At 2 km:** 5 places. ‘Nearby business B’ and ‘Nearby business C’, from 3 sides. ‘Nearby business D’, from 2 sides. 2 more places, from 1 side.

From your own door, Maps showed 20 places for ‘laundry’.

You were 1st.

PART 6

✓ Good

Do you show up when people search on Google?

We ran 3 searches as a customer standing near your place. The top map results showed you for all 3 searches.

We saw you in the whole-city search, ‘laundry or dry cleaner in Bengaluru’. It does not change the answer.

We had no website address for you. So we looked for your place on the map.

A search for your name

Google showed your listing for ‘Your shop Bengaluru’.

Searches for what you sell

Search	Where you were
‘laundry or dry cleaner Bengaluru’	2nd on the map, on page one
‘laundry or dry cleaner near me’	2nd on the map, on page one
‘best laundry or dry cleaner Bengaluru’	1st on the map, on page one
‘laundry or dry cleaner in Bengaluru’ (whole city, not in the count)	2nd on the map, on page one

Who else showed up

- **‘laundry or dry cleaner Bengaluru’** Google's page one also showed ‘Nearby business B’ and ‘Nearby business C’.
- **‘laundry or dry cleaner near me’** Google's page one also showed ‘Nearby business 20’, ‘Nearby business B’ and ‘Nearby business C’.
- **‘best laundry or dry cleaner Bengaluru’** Google's page one also showed ‘Nearby business C’ and ‘Nearby business B’.
- **‘laundry or dry cleaner in Bengaluru’** Google's page one also showed ‘Nearby business B’ and ‘Nearby business C’.

PART 7

✕ Problem

Do ChatGPT and other AI apps name your place?

ChatGPT, Gemini and Claude did not name you.

AI apps draw on reviews, listings and sites. Steps 1 and 2 under ‘Do this first’ may help here. We cannot promise it will change the answer.

0 times out of 9 answers.

We asked ChatGPT, Gemini and Claude 3 questions on 1 Oct 2026.

Named instead of you:

- **Nearby business C:** 4 times out of 9 answers.

Question by question

“What is the best laundry in Bengaluru?”

0 of 3 answers named you.

They named these instead of you.

2 of 3 answers named Nearby business C.

“[Removed from this sample: it named a business.]”

0 of 3 answers named you.

They named these instead of you.

1 of 3 answers named Nearby business C.

“Which laundry in Bengaluru do people trust?”

0 of 3 answers named you.

They named these instead of you.

1 of 3 answers named Nearby business C.

PART 8

▲ Needs work

What do your customers say?

0 of about 30 reviews from the last 90 days have a reply.

Reply to all about 30 reviews from the last 90 days. Start with the one that gave 1 to 3 stars. Step 1 (reviews) is under ‘Do this first’.

People praise this most: ‘service’.

One review gave low stars.

We read about 30 reviews from the last 90 days. About 20 had words.

Service

People praise this in 12 of about 20 reviews with words.

“[In your report, a customer's own words appear here.]”

Posted 15 Sep 2026.

Staff Behaviour

People praise this in 4 of about 20 reviews with words.

Read these on your Google listing.

PART 9

? Could not check

Are the places near you doing anything new?

We could not check offers at the places near you.

About this report

You can skip this part. It tells you what this report is and how we made it.

This report is about one address

This report is about this address only. It is not about your other places.

What this report is

This report shows how your place looks from outside.

That is what customers, Google, Maps and AI apps can see about your place today.

We show what we found. We tell you what to fix first. You decide what to do.

It does not show your sales, your costs or how many people walk in.

AI answers come from AI tools. They do not come from people.

Use it as a quick check. It is not a promise of what will happen.

This is your first report

This is your first Pulse report.

If you get another one, we will compare it with this one.

Places we checked

We checked the places where a customer may look for your place.

Not listed means we looked and did not find you.

Could not check means we could not look. You may still be there.

How we picked the places we compared

Few places of your exact kind had enough reviews. So we added the nearest similar places.

Each has enough reviews to compare.

Ratings and reviews

We compare a rating only when it rests on 10 or more reviews.

A rating from fewer reviews can mislead, so we show it and do not rank it.

A tie is not counted as higher.

Empty boxes

No info means the listing does not show it, or we could not read it.

Your Google listing

We compared your listing with the places near you.

A listing shows only what its owner filled in.

A missing item may still be true for your place.

Maps results change

Where you show up on Maps changes during the day.

We checked at 1:05 pm India time on 1 Oct 2026.

We searched from the points around your place.

We check again each time we make a report.

Google searches

We searched Google the way a customer would. We checked the first results.

Some results are ads or directories. We counted only places we could tie to a business.

Where you show up changes during the day. We checked on 1 Oct 2026.

How we asked AI apps

We asked ChatGPT, Gemini and Claude what a customer would ask.

We asked on 1 Oct 2026.

AI answers can change from one day to the next.

Counts use the answers we got, not the times we asked.

Next time we ask the same questions. Then you can compare.

Reviews

A review shows the day it was posted.

That is not the day of the visit.

Where our facts came from

Part	Where it came from	Date
1	Google, and the web page of each place we could read	1 Oct 2026
2	Google Maps listings, from Google	1 Oct 2026
3	Google Maps listings, from Google	1 Oct 2026
4	Google Maps listings, from Google	2 Oct 2026
5	Google Maps, through a data company we pay	1 Oct 2026
6	Google search results, through a data company we pay	1 Oct 2026
7	ChatGPT, Gemini and Claude, asked by us	1 Oct 2026
8	Google reviews, through a data company we pay	2 Oct 2026
9	The web pages of the places near you. We could not read them this time.	2 Oct 2026

Our quality check

✓ Passed

2 Oct 2026

Check ID: VP-R32G8-AGKXQ

Design	8
Easy to read	8
Correct and specific	9
Useful for you	8

Refunds and revised reports

- Every report goes through our quality check before we send it.
- If your report has not reached you within 24 hours of payment, you get a full refund.
- If you find something wrong in your report, such as a wrong fact about your business, a business that is not in your trade, or a wrong number, tell us within 7 days using the feedback link. We will check it. If it is wrong and we can fix it, we will send you a revised report. If we cannot fix it, we will refund you in full.
- We do not give a refund for a report that passed our quality check and has nothing wrong in it. That includes a report that found little to fix: a healthy listing is a good result.
- One revised report per order.

Something wrong in your report? Tell us here:

Open the feedback page: https://viabe.ai/in/pulse/feedback

Not your business. Lettered places are the ones we compared. Numbered places are others Google or AI apps showed. The search words are examples.