

Viabe Pulse

Your shop

Kochi

Checked on 2 Oct 2026.

We checked you as a dental clinic.

6 Good · 2 Needs work · 2 Could not check

Your score card

The answer comes first.

? Could not check

Can people find you on Google Maps?

You had closed when we checked. We will not judge Maps on that.

From your own door you were 1st.

[More in part 5.](#)

✓ Good

Do you show up when people search on Google?

We ran 3 searches as a customer standing near your place. The top map results showed you for all 3 searches.

[More in part 6.](#)

▲ Needs work

Do ChatGPT and other AI apps name your place?

Gemini and Claude named you but ChatGPT did not.

3 times out of 9 answers.

Fix: steps 1 and 2 · [More in part 7.](#)

✓ **Good**

Are you listed where customers look?

You are on Google Maps, Practo and JustDial.
We could not check Instagram, Facebook, X and LinkedIn.

[More in part 1.](#)

▲ **Needs work**

Is your website working?

Your website opens. But 2 things are hurting it.

Fix: steps 1 and 2 · [More in part 3.](#)

✓ **Good**

How is your rating?

Your rating is 4.9 stars.
Only 1 of the 5 places near you is higher.
2 places have the same rating as you.

[More in part 2.](#)

✓ **Good**

How many reviews do you have?

You have about 400 reviews.
Only 1 of the 5 places near you has more.

[More in part 2.](#)

✓ **Good**

What do your customers say?

People praise this most: 'staff behaviour'.
No complaint came up again and again.

[More in part 8.](#)

✓ **Good**

Does your Google listing show enough?

Yes. We found no gap against the places near you.

It also shows accessibility information. Only 2 of the 5 places near you do.

[More in part 4.](#)

? **Could not check**

Are the places near you doing anything new?

We could check only 1 of the 5 places near you.

We found nothing new there.

[More in part 9.](#)

Do this first

1. From our read of your website: "Add this outlet's opening hours to your outlet's page and keep them consistent with your Google listing."
2. Ask whoever runs your website to make the page load faster.

Then do these

3. Reply to 1 review from the last 90 days with no reply.

What to watch

- 'Nearby business C' closes later than you on Monday, Tuesday, Wednesday, Thursday, Friday and Saturday.

The last part is called About this report. You can skip it.

PART 1

✓ Good

Are you listed where customers look?

You are on Google Maps, Practo and JustDial.

We could not check Instagram, Facebook, X and LinkedIn.

You may still be on them.

Your address is the same on all 3 places we checked.

Your Google listing

You are listed.

Your listing has 10 or more photos.

Your listing shows the phone number [phone removed].

[Open on Google Maps](#)

Practo

You are listed.

The address is the same as on Google.

We could not read Practo's phone.

[Open the page](#)

JustDial

You are listed.

The address is the same as on Google.

We could not read JustDial's phone.

[Open the page](#)

PART 2

✓ Good

How do you compare with places near you?

Your rating is 4.9 stars. Only 1 of the 5 places near you is higher. 2 places have the same rating as you.

You have about 400 reviews. Only 1 of the 5 places near you has more.

We compared you with 5 places near you. The farthest is 900 m away.

Places by rating

Of the 5 places we compared, 1 is rated higher. 2 places have the same rating as you.

Place	Rating	Reviews
Nearby business C (Dental clinic)	5.0	About 200
Nearby business A (Dental clinic)	4.9	About 400
You	4.9	About 400
Nearby business D (Dental clinic)	4.9	About 200
Nearby business B (Dental clinic)	4.8	About 300
Nearby business E (Dental clinic)	4.8	About 200

Side by side

Place	Rating	Reviews
You	4.9	About 400
Nearby business A (Dental clinic)	4.9	About 400
Nearby business B (Dental clinic)	4.8	About 300
Nearby business C (Dental clinic)	5.0	About 200
Nearby business D (Dental clinic)	4.9	About 200
Nearby business E (Dental clinic)	4.8	About 200

The words in brackets are Google's name for each kind of place.

Opening hours

1 of the 5 places closes later than you on some days: 'Nearby business C'.

'Nearby business C' closes later than you on Monday, Tuesday, Wednesday, Thursday, Friday and Saturday.

You are closed on Sunday. 2 of the 5 places near you are open then: 'Nearby business C' and 'Nearby business D'.

PART 3

▲ Needs work

Is your website working?

Your website opens. But 2 things are hurting it.

Start with the first item below. Step 1 (website) and step 2 (speed) are under 'Do this first'.

We opened your website on 2 Oct 2026.
Your Google listing links to your website.

On a phone, your website takes 4.3 seconds to show.

People leave pages that make them wait.
Ask whoever runs your website to make the page load faster.

Your outlet's page does not show opening hours.

A customer cannot tell from your site whether the Kochi clinic is open before calling or visiting, even though your Google listing gives hours.

Add this outlet's opening hours to your outlet's page and keep them consistent with your Google listing.

These work: a lock sign, a way to book, a WhatsApp link, a link to your Google listing, a layout for phones and a page title.

PART 4

✓ Good

Does your Google listing show enough?

Yes. We found no gap against the places near you.

It also shows accessibility information. Only 2 of the 5 places near you do.

A gap is a thing over half show and you lack.
You and all 5 places near you show:
a website link, a phone number, photos, a restroom.

Can people find you on Google Maps?

**You had closed when we checked.
We will not judge Maps on that.**

From your own door you were 1st.

We searched for 'dental clinic' from 13 points around your place.

One was your own door. The rest were north, south, east and west. We did this at 500 m, 1 km and 2 km.

- **At 500 m:** Maps showed you from all 4 sides.
- **At 1 km:** Maps showed you from the north, south and east. People west of you did not see you.
- **At 2 km:** Maps showed you from the south and east. People north and west of you did not see you.

Who else Maps showed

- **At 500 m:** 5 places. 'Nearby business B', 'Nearby business D' and 'Nearby business E', from all 4 sides. 2 more places, from 3 sides.
- **At 1 km:** 5 places. 'Nearby business A', 'Nearby business B' and 'Nearby business C', from 3 sides. 2 more places.
- **At 2 km:** 4 places. 'Nearby business E', from 2 sides. 'Nearby business B' and 'Nearby business C', from 1 side. 1 more place, from 1 side.

From your own door, Maps showed 20 places for 'dental clinic'.

You were 1st.

PART 6

✓ Good

Do you show up when people search on Google?

We ran 3 searches as a customer standing near your place. The top map results showed you for all 3 searches.

We saw you in the whole-city search, 'dental clinic in Kochi'. It does not change the answer.

A search for your name

We searched for 'Your shop Kochi'. It showed your website.

Searches for what you sell

Search	Where you were
'dental clinic Kochi'	1st on the map, on page one
'dental clinic near me'	2nd on the map, on page one
'best dental clinic Kochi'	1st on the map, on page one
'dental clinic in Kochi' (whole city, not in the count)	1st on the map, on page one

Who else showed up

- **'dental clinic Kochi'** Google's page one also showed 'Nearby business 5' and 'Nearby business D'.
- **'dental clinic near me'** Google's page one also showed 'Nearby business 6', 'Nearby business D' and 'Nearby business C'.
- **'best dental clinic Kochi'** Google's page one also showed 'Nearby business 5' and 'Nearby business D'.
- **'dental clinic in Kochi'** Google's page one also showed 'Nearby business 7' and 'Nearby business 5'.

PART 7

▲ Needs work

Do ChatGPT and other AI apps name your place?

Gemini and Claude named you but ChatGPT did not.

AI apps draw on reviews, listings and sites. Steps 1 and 2 under 'Do this first' may help here. We cannot promise it will change the answer.

3 times out of 9 answers.

We asked ChatGPT, Gemini and Claude 3 questions on 1 Oct 2026.

Question by question

"What is the best dental clinic in Kochi?"

1 of 3 answers named you.

Claude named you but ChatGPT and Gemini did not.

They named these instead of you.

2 of 3 answers named Nearby business 1.

1 of 3 answers named Nearby business 2.

1 of 3 answers named Nearby business A.

They also named 1 place we could not check.

"[Removed from this sample: it named a business.]"

1 of 3 answers named you.

Claude named you but ChatGPT and Gemini did not.

They named these instead of you.

2 of 3 answers named Nearby business 2.

1 of 3 answers named Nearby business 1.

1 of 3 answers named Nearby business 3.

They also named 1 place we could not check.

"Which dental clinic in Kochi do people trust?"

1 of 3 answers named you.

Gemini named you but ChatGPT and Claude did not.

They named these instead of you.

2 of 3 answers named Nearby business 1.

2 of 3 answers named Nearby business A.

1 of 3 answers named Nearby business 4.

They also named 1 place we could not check.

What do your customers say?

People praise this most: 'staff behaviour'.

No complaint came up again and again.

We show only some parts of a review. They are about service, waiting, charges or the place.

We never show a name, a medicine or an illness. The name of your own place may show.

Open the review on Google to read the rest.

Most of about 50 reviews from the last 90 days have a reply.

Reply to 1 review from the last 90 days with no reply.

Step 3 (reviews) is under 'Then do these'.

We read about 50 reviews from the last 90 days. About 30 had words.

Staff Behaviour

People praise this in 12 of about 30 reviews with words.

We left this review's words out. You can read it on your Google listing.

Posted 15 Sep 2026.

Quality of Work

People praise this in 10 of about 30 reviews with words.

We left this review's words out. You can read it on your Google listing.

Posted 15 Sep 2026.

Are the places near you doing anything new?

We could check only 1 of the 5 places near you.

We found nothing new there.

About this report

You can skip this part. It tells you what this report is and how we made it.

This report is about one address

This report is about this address only. It is not about your other places.

What this report is

This report shows how your place looks from outside.

That is what customers, Google, Maps and AI apps can see about your place today.

We show what we found. We tell you what to fix first. You decide what to do.

It does not show your sales, your costs or how many people walk in.

AI answers come from AI tools. They do not come from people.

Use it as a quick check. It is not a promise of what will happen.

Places we checked

We checked the places where a customer may look for your place.

Not listed means we looked and did not find you.

Could not check means we could not look. You may still be there.

How we picked the places we compared

Few places of your exact kind had enough reviews. So we compared the nearest similar places.

Each has enough reviews to compare.

Ratings and reviews

We compare a rating only when it rests on 10 or more reviews.

A rating from fewer reviews can mislead, so we show it and do not rank it.

A tie is not counted as higher.

Empty boxes

No info means the listing does not show it, or we could not read it.

Your website check

We opened your website once, on 2 Oct 2026.

We read its first page. We did not read every page.

Google's speed test loads your website the way a phone does.

Your Google listing

We compared your listing with the places near you.

A listing shows only what its owner filled in.

A missing item may still be true for your place.

Maps results change

Where you show up on Maps changes during the day.

We checked at 10:36 pm India time on 1 Oct 2026.

We searched from the points around your place.

We check again each time we make a report.

Google searches

We searched Google the way a customer would.

We checked the first results.

Some results are ads or directories. We counted only places we could tie to a business.

Where you show up changes during the day. We checked on 1 Oct 2026.

How we asked AI apps

We asked ChatGPT, Gemini and Claude what a customer would ask.

We asked on 1 Oct 2026.

AI answers can change from one day to the next.

Counts use the answers we got, not the times we asked.

Next time we ask the same questions. Then you can compare.

Reviews

A review shows the day it was posted.

That is not the day of the visit.

Offers of the places near you

We looked at the public pages of the places near you.

We name a change only for the nearest place like yours.

Where our facts came from

Part	Where it came from	Date
1	Google, and the web page of each place we could read	1 Oct 2026
2	Google Maps listings, from Google	1 Oct 2026
3	Your website, and Google's speed test	2 Oct 2026
4	Google Maps listings, from Google	2 Oct 2026
5	Google Maps, through a data company we pay	1 Oct 2026
6	Google search results, through a data company we pay	1 Oct 2026
7	ChatGPT, Gemini and Claude, asked by us	1 Oct 2026
8	Google reviews, through a data company we pay	2 Oct 2026
9	Checked on the web	1 Oct 2026

Our quality check

✓ Passed

2 Oct 2026

Check ID: VP-R32G8-AGKXQ

Design	9
Easy to read	8
Correct and specific	8
Useful for you	8

Refunds and revised reports

- Every report goes through our quality check before we send it.
- If your report has not reached you within 24 hours of payment, you get a full refund.
- If you find something wrong in your report, such as a wrong fact about your business, a business that is not in your trade, or a wrong number, tell us within 7 days using the feedback link. We will check it. If it is wrong and we can fix it, we will send you a revised report. If we cannot fix it, we will refund you in full.
- We do not give a refund for a report that passed our quality check and has nothing wrong in it. That includes a report that found little to fix: a healthy listing is a good result.
- One revised report per order.

Something wrong in your report? Tell us here:

Open the feedback page: <https://viabe.ai/in/pulse/feedback>

Not your business. Lettered places are the ones we compared. Numbered places are others Google or AI apps showed. The search words are examples.